Problem

What does it mean and how to interpret cbReceive took too long and cbReceive in AVG took too long messages?

Solution

The bulk data NT internally has a mechanism to measure the processing time of cbReceive - how long does it take to execute cbReceive method. The data that is given for process is a frame of size 64000 bytes ('64kBytes). So to satisfy the request of 64MBytes/sec the frame should be processed in leas than 1ms (be aware that the 64MBytes/sec is requirements for the whole bulk data chain (BDC) not just processing the data). If the mechanim finds out that processing time is greater than the value set via API or CDB (for details see cbReceiveProcessTimeoutSec) it logs the message like:

cbReceive took too long (type=57, code=21) ActualProcessTime="0.01004" TotalFrameCount="138" FrameCount="132" ProcessTimeoutSec="0.01" StreamFlowName="InterferometricStream3#FullSpectralFlow"

where we can see that frame # 132 our of 138, took 0.0104s to be processed, and that the process limit (timeout) was set to 0.01s (default value) for Stream#Flow: InterferometricStream3#FullSpectralFlow.

This is just a processing time for one frame, so it might be that there is just a glitch or similar if it happens not just here and there, but if it happens often the receiver has to be investigated to see why processing is so slow.

Because it is important that the processing time in average is in the spec bulk data NT provides yet another check that measures the average processing time of all the frames between cbStar=t and =cbStop. If the average (AVG) processing time is exceed the value set for cbReceiveAvgProcessTimeoutSec via API or in CDB (for details see cbReceiveAvgProcessTimeoutSec it logs error message like:

cbReceive in AVG took too long (type=57, code=22) AvgProcessTimeoutSec="0.005" Throughput="10.2391" CallsCount="2" StreamFlowName="InterferometricStream3#WVRFlow" ActualAvgProcessTime="0.009"

what means that average processing time for Stream#Flow: InterferometricStream3#WVRFlow took 0.009s what is more than 0.005 what corresponds to throughput of 10.2391 MBytes/sec, and there was 2 call to cbReceive (so the average was done on 2 calls).

-- BogdanJeram - 2013-09-26

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